



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1537

DATE: August 20, 2015

TO: Iowa Medicaid Providers

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Annual Provider Training 2015

EFFECTIVE: Upon Receipt

On February 16, 2015, Governor Branstad announced efforts to modernize Medicaid through the Iowa High Quality Health Care Initiative. The initiative aims to improve access and care coordination, promote accountability and outcomes and provide a predictable and sustainable Medicaid budget. Winning bids were awarded by the department to four managed care organizations to provide high quality healthcare services to the majority of Medicaid members, beginning January 1, 2016.

The IME recognizes that provider education is critical in successfully implementing this initiative. This fall, live provider education sessions on the upcoming changes will be offered in 11 different communities throughout the state. In an effort to meet the anticipated demand for information, the *same training session will be offered twice* in each community where it is presented.

Iowa Medicaid Modernization: The session is a discussion of the upcoming High Quality Health Care initiative and the transition timeline. We will also discuss ICD-10 implementation which is effective October 1, 2015. The following topics will be covered:

- Background of the Initiative and Impacted Member Populations
- Member Enrollment and Transition Process
- Member, Provider and Stakeholder Communication
- Provider Enrollment
- Transitioning of Healthcare, Behavioral Healthcare and Long Term Care Services
- Transition Timeline
- ICD-10

Submit questions in advance: Providers are encouraged to submit their Medicaid Modernization and ICD-10 questions prior to the training sessions. Questions may be submitted through the online Training Registration form. The questions submitted will help us make the training as valuable and informative as possible.

Registration Information: The IME will use a registration form to manage the training sessions scheduled for each of the 11 designated communities. The registration will also simplify the sign-in process at each venue.

- If you are unable to complete and submit the registration form please contact the Provider Services Unit at 1-800-338-7909 and a representative will complete a form on your behalf.
- Please plan on attending the session you are registered for at the designated date and time. You will only be contacted by the IME if we are unable to accommodate your request. If you are unable to register because a session is fully booked, please review the schedule of sessions for a different location near your community.
- Actual session end times may vary depending on attendee participation. The time frames provided are an estimate and we ask that you plan accordingly.
- There is no cost to attend these sessions.

How to Register:

Please go to the [DHS website](#)¹ to complete the online [Training Registration](#)² form. If you are unable to attend one of the sessions, similar information will be made available on the DHS website in October. A Frequently Asked Questions (FAQ) document will also be developed and made available on the DHS website.

If you have any questions please contact the IME Provider Services Unit at 1-800-338-7909 or email at imeproviderservices@dhs.state.ia.us.

Site Information: Listed below are the dates, times and locations of the Provider Education Sessions:

Schedule and Location Information

| Venue | Dates | Time | Address/Location | Additional Information |
|----------------|----------------|-------------------------------------|---|--|
| Sioux City | Monday 9/14 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Western Iowa Tech Community College 4647 Stone Avenue Sioux City, IA 51106 | Cargill Auditorium (D103) Visitor Parking Available |
| Council Bluffs | Tuesday 9/15 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Iowa Western Community College 2700 College Road Council Bluffs, IA 51503 | Looft Hall Auditorium Visitor Parking Available |
| Bettendorf | Wednesday 9/16 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Scott Community College 500 Belmont Road. Riverdale, IA 52722 | Student Life Center Visitor Parking Available |

¹ <https://dhs.iowa.gov/ime/Providers/tools-trainings-and-services/ATRegistration/APT>

² https://dhs.iowa.gov/sites/default/files/470-5338_3.pdf

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| Burlington | Thursday 9/17 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Catfish Bend Inn & Spa 3001 Winegard Drive Burlington, IA 52601 | Pzazz Convention and Event Center Hall B Parking Lot |
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| Fort Dodge | Monday 9/21 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Iowa Central Community College East Campus 2031 Quail Avenue Fort Dodge, IA 50501 | Triton Room Visitor Parking Available |
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| Mason City | Tuesday 9/22 | 9:00 am-11:00 am 1:00 pm-3:00 pm | North Iowa Area Community College 500 College Drive Mason City, IA 50401 | Muse Norris Conference Center Rooms A-F Visitor Parking Available |
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| Waterloo | Wednesday 9/23 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Hawkeye Community College 1501 East Orange Road Waterloo, IA 50704 | Tama Hall Room 102 Visitor Parking Available |
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| Cedar Rapids | Thursday 9/24 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Kirkwood Community College 7725 Kirkwood Boulevard SW Cedar Rapids, IA 52404 | The Hotel at Kirkwood Ballroom A & F Visitor Lot |
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| Dubuque | Monday 9/28 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Northeast Iowa Community College 680 Main Street Dubuque, IA 52001 | Rooms 106A & B Parking Ramps & Meters |
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| Ottumwa | Tuesday 9/29 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Indian Hills Community College 623 Indian Hills Drive Ottumwa, IA 52501 | Bennett Building; Room 100 West Lot-Visitor Parking |
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| Des Moines | Wednesday 9/30 | 9:00 am-11:00 am 1:00 pm-3:00 pm | Wallace Building 502 East 9th Street Des Moines, IA 50309 | Main Auditorium Parking Ramps or Street Parking Available |